

F.A.Q.

### **What materials can be customized?**

As long as it's leather, fake-leather, denim, linen or cotton we can paint on it.

### **Are my items weather-proof after customizing?**

Our custom designs are water resistant and can be worn outside when it's super sunny. Very fit for outside use, we prime our leather and heat-set our paint on denim and cotton/linen. Normal use and a little care will make sure your piece will stay beautiful.

### **Can I wash my items after customizing?**

Denim and cotton can be hand washed or machine-washed at 30 degrees. (no dryer) Clear instructions on how to wash will be sent to you with your order.

### **How can I make sure my item gets to you?**

Of course you are always welcome to visit us in the studio in The Hague – The Netherlands after making an appointment first.

You can also post it (tracked & insured) to us and we will return it with the custom paint work of your choice. Quotes include return posting (tracked & insured).

### **Can I return my order?**

Custom orders are non-refundable and full payment is taken in advance of work. We will send you the design up front so you can make any changes or suggestions.

### **Shipping.**

We can ship anywhere in the world. Customs charges vary from country to country and we are not responsible for these. All packages are sent insured so the value is always declared. Once the order is sent you will receive the track and trace number.

### **PRICES**

Prices below are based on customizing your OWN items.

Keep in mind that **everything** is possible, just send an email with your ideas and requests.

### **Kids Jackets** 0-11 years old

Back side painted .....	150 EUR
Full out painted.....	250 EUR

### **Adult Jackets** XS / XXXL

Backside Painted .....	200 EUR
Backside and sleeves painted.....	225 EUR
Full out painted.....	300 EUR

### **Kids shoes** size 16-31 eur /0-13 UK

Per pair.....	100 EUR
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### **Junior & Adult Shoes** 32-50 eur / 0-11 UK

Per pair.....	150 EUR
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### **Bags**

Please contact for price indication if you want a custom design.

Small one side Half .....	100 EUR
Small one side Full.....	150 EUR
Small bot sides.....	250 EUR

Medium one side Half .....	150 EUR
Medium one side Full.....	200 EUR
Medium both sides.....	300 EUR

Large one side Half .....	200 EUR
Large one side Full.....	250 EUR
Large both sides.....	400 EUR

### **Suitcases**

Please contact for price indication